

WWW.OFFER LOJA.COM

The domain name www.Offer Loja.com (here in after referred to as "Website") is owned by Offer Loja.com, a Proprietorship firm office at Karunagappally, Kollam and Referred as Offer Loja.com

Your use of the Website and services and tools are governed by the following terms and conditions ("Terms of Use") as applicable to the Website including the applicable policies, which are incorporated herein by way of reference. If you transact on the Website, You shall be subject to the policies that are applicable to the Website for such transaction. By mere use of the Website, You shall be contracting with Offer Loja.com command these terms and conditions including the policies constitute your binding obligations, with Offer Loja.com.

For the purpose of these Terms of Use, wherever the context so requires "You" or "User" or "vendor" shall mean any natural or legal person who has agreed to become a buyer on the Website by providing Registration Data while registering on the Website as Registered User using the computer systems. Offer Loja.com allows the User to surf the Website or making purchases without registering on the Website. The term "We", "Us", "vendor" "Our" shall mean Offer Loja.com.

When You use any of the services provided by Us through the Website, including but not limited to, (e.g. Product Reviews), You will be subject to the rules, guidelines, policies, terms, and conditions applicable to such service, and they shall be deemed to be incorporated into this Terms of Use and shall be considered as part and parcel of this Terms of Use. We reserve the right, at our sole discretion, to change, modify, add or remove portions of these Terms of Use, at any time without any prior written notice to you. It is your responsibility to review these Terms of Use periodically for updates / changes. Your continued use of the Website following the posting of changes will mean that you accept and agree to the revisions. As long as you comply with these Terms of Use, We grant you a personal, non-exclusive, non-transferable, limited privilege to enter and use the Website.

ACCESSING, BROWSING OR OTHERWISE USING THE SITE INDICATES YOUR AGREEMENT TO ALL THE TERMS AND CONDITIONS UNDER THESE TERMS OF USE, SO PLEASE READ THE TERMS OF USE CAREFULLY BEFORE PROCEEDING. By impliedly or expressly accepting these Terms of Use, You also accept and agree to be bound by Our Policies as amended from time to time REGISTRATION ELIGIBILITY

Use of the Website is available only to persons who can form legally binding contracts under Indian Contract Act, 1872. Persons who are "incompetent to contract" within the meaning of the Indian Contract Act, 1872 including minors, un-discharged insolvents etc. are not eligible to use the Website. If you are a minor i.e. under the age of 18 years, you shall not register as a User of our website and shall not transact on or use the website. As a minor if you wish to use or transact on website, such use or transaction may be made by your legal guardian or parents on the Website. We reserves the right to terminate your membership and / or refuse to provide you with access to the Website if it is brought to Our notice or if it is discovered that you are under the age of 18 years.

YOUR ACCOUNT AND REGISTRATION OBLIGATIONS

If you use the Website, You shall be responsible for maintaining the confidentiality of your Display Name and Password and you shall be responsible for all activities that occur under your Display Name and Password. You agree that if You provide any information that is untrue, inaccurate, not current or incomplete or We have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, or not in accordance with the this Terms of Use, We shall have the right to indefinitely suspend or terminate or block access of your membership on the Website and refuse to provide You with access to the Website.

COMMUNICATIONS AND NEWSLETTERS

When You use the Website or send emails or other data, information or communication to us, You agree and understand that You are communicating with Us through electronic records and You consent to receive communications via electronic records from Us periodically and as and when required. We may communicate with you by email or by such other mode of communication, electronic or otherwise.

CHARGES

Registration on the Website is free for buyers. OFFER LOJA.COM does not charge any fee for browsing and buying on the Website. We reserve the right to change its Fee Policy from time to time. In particular, OFFER LOJA.COM may at its sole discretion introduce new services and modify some or all of the existing services offered on the Website. In such an event OFFER LOJA.COM reserves the right to introduce fees for the new services offered or amend/introduce fees for existing services, as the case may be. Changes to the Fee Policy shall be posted on the

Website and such changes shall automatically become effective immediately after they are posted on the Website. Unless otherwise stated, all fees shall be quoted in Indian Rupees. You shall be solely responsible for compliance of all applicable laws including those in India for making payments to Offer Loja.com

USE OF THE WEBSITE

You agree, undertake and confirm that your use of Website shall be strictly governed by the following binding principles:

- You shall not use any "deep-link", "page-scrape", "robot", "spider" or other automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to access, acquire, copy or monitor any portion of the Website or any Content, or in any way reproduce or circumvent the navigational structure or presentation of the Website or any Content, to obtain or attempt to obtain any materials, documents or information through any means not purposely made available through the Website. We reserve our right to bar any such activity.
- You shall not attempt to gain unauthorized access to any portion or feature of the Website, or any other systems or networks connected to the Website or to any server, computer, network, or to any of the services offered on or through the Website, by hacking, password "mining" or any other illegitimate means.
- You shall not probe, scan or test the vulnerability of the Website or any network connected to the Website nor breach the security or authentication measures on the Website or any network connected to the Website. You may not reverse look-up, trace or seek to trace any information on any other User of or visitor to Website, or any other customer, including any account on the Website not owned by You, to its source, or exploit the Website or any service or information made available or offered by or through the Website, in any way where the purpose is to reveal any information, including but not limited to personal identification or information, other than Your own information, as provided for by the Website. You shall not make any negative, denigrating or defamatory statement(s) or comment(s) about Us or the brand name or domain name used by Us including the terms OFFER LOJA.COM, www.Offer Loja.com, or

otherwise engage in any conduct or action that might tarnish the image or reputation, of OFFER LOJA.COM or otherwise tarnish or dilute any OFFER LOJA.COM's trade or service marks, trade name and/or goodwill associated with such trade or service marks, trade name as may be owned or used by us. You agree that you will not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Website or OFFER LOJA's systems or networks, or any systems or networks connected to OFFER LOJA.

- You agree not to use any device, software or routine to interfere or attempt to interfere with the proper working of the Website or any transaction being conducted on the Website, or with any other person's use of the Website.
- You may not forge headers or otherwise manipulate identifiers in order to disguise the origin of any message or transmittal you send to us on or through the Website or any service offered on or through the Website. You may not pretend that you are, or that you represent, someone else, or impersonate any other individual or entity.
- You may not use the Website or any content for any purpose that is unlawful or prohibited by these Terms of Use, or to solicit the performance of any illegal activity or other activity which infringes the rights of OFFER LOJA.COM and / or others.
- You shall at all times ensure full compliance with the applicable provisions of the Information Technology Act, 2000 and rules there under as applicable and as amended from time to time and also all applicable Domestic laws, rules and regulations (including the provisions of any applicable Exchange Control Laws or Regulations in Force) and International Laws, Foreign Exchange Laws, Statutes, Ordinances and Regulations (including, but not limited to Sales Tax/VAT, Income Tax, Service Tax, Central Excise, Custom Duty, Local Levies) regarding Your use of Our service and Your listing, purchase, solicitation of offers to purchase, and sale of products or services. You shall not engage in any transaction in an item or service, which is prohibited by the provisions of any applicable law including exchange control laws or regulations for the time being in force.
- It is possible those other users (including unauthorized users or "hackers") may post or transmit offensive or obscene materials on the

Website and that you may be involuntarily exposed to such offensive and obscene materials. It also is possible for others to obtain personal information about you due to your use of the Website, and that the recipient may use such information to harass or injure you. We does not approve of such unauthorized uses, but by using the Website You acknowledge and agree that We are not responsible for the use of any personal information that You publicly disclose or share with others on the Website. Please carefully select the type of information that you publicly disclose or share with others on the Website.

- We shall have all the rights to take necessary action and claim damages that may occur due to your involvement/participation in any way on your own or through group/s of people, intentionally or unintentionally in DOS/DDOS (Distributed Denial of Services).

PAYMENT

OFFER LOJA.COM does not collect any data whatsoever during payment and for this purpose we have associated with "CC Avenue" which is authorized by RBI (Reserve Bank of India) where the page would be directed at the time of Payment

While availing any of the payment method/s available on the **CC Avenue** Payment Gateway, we will not be responsible or assume any liability, whatsoever in respect of any loss or damage arising directly or indirectly to you due to:

Lack of authorization for any transaction/s / exceeding the preset limit mutually agreed by you and between "Bank/s"/ Any payment issues arising out of the transaction, or Decline of transaction for any other reason/s

Furthermore

- ❖ Please note that any transaction with a value below 10 INR would be rejected by 'CCAvenue' as the limit set for minimum amount for the transaction to validate is 10 INR
- ❖ All payments made against the purchases/services on Website by you shall be compulsorily in Indian Rupees acceptable in the Republic of India. Website will not facilitate transaction with respect to any other form of currency with respect to the purchases made on Website. Before shipping delivering your order to you, Seller may request you to provide supporting

documents (including but not limited to Govt. issued ID and address proof) to establish the ownership of the payment instrument used by you for your purchase. This is done in the interest of providing a safe online shopping environment to Our Users.

- ❖ OFFER LOJA.COM reserves the right to impose limits on the number of Transactions which it may receive from on an individual Valid Credit/Debit/ Cash Card / Valid Bank Account/ and such other infrastructure or any other financial instrument directly or indirectly through payment aggregator or through any such facility authorized by Reserve Bank of India to provide enabling support facility for collection and remittance of payment or by an individual Buyer during any time period, and reserves the right to refuse to process Transactions exceeding such limit.
- ❖ OFFER LOJA.COM reserves the right to refuse to process Transactions by Buyers with a prior history of questionable charges including without limitation breach of any agreements by Buyer with OFFER LOJA.COM or breach/violation of any law or any charges imposed by Issuing Bank or breach of any policy.
- ❖ OFFER LOJA.COM may delay notifying the payment confirmation i.e. informing Seller to Dispatch, if OFFER LOJA.COM deems suspicious or for Buyers conducting high transaction volumes to ensure safety of the Transaction and Transaction Price.
- ❖ The Buyer acknowledge that We will not be liable for any damages, interests or claims etc. resulting from not processing a Transaction/Transaction Price or any delay in processing a Transaction/Transaction Price which is beyond control of OFFER LOJA.
- ❖ Buyer shall comply with all the applicable laws (including without limitation Foreign Exchange Management Act, 1999 and the rules made and notifications issued there under and the Exchange Control Manual as may be issued by Reserve Bank of India from time to time, Customs Act, Information and Technology Act, 2000 as amended by the Information Technology (Amendment) Act 2008, Prevention of Money Laundering Act, 2002 and the rules made there under, Foreign Contribution Regulation Act, 1976 and the rules made there under, Income Tax Act, 1961 and the rules made there under, Export Import Policy of government of India)

applicable to them respectively for using Payment Facility and OFFER LOJA's Website.

- ❖ All Valid Credit / Debit/ Cash Card/ and other payment instruments are processed using a Credit Card payment gateway or appropriate payment system infrastructure and the same will also be governed by the terms and conditions agreed to between the Buyer and the respective Issuing Bank and payment instrument issuing company.
- ❖ All Online Bank Transfers from Valid Bank Accounts are processed using the gateway provided by the respective Issuing Bank which support Payment Facility to provide these services to the Users. All such Online Bank Transfers on Payment Facility are also governed by the terms and conditions agreed to between Buyer and the respective Issuing Bank.
- ❖ **10 DAY REPLACEMENT GUARANTEE***If at the time of delivery and/or within 10 days from the date of delivery of the product/s, if any defect is found, then the buyer of the product/s can ask for replacement of the product/s from the Us subject to the following terms and conditions:
 - ❖ Notify seller of any defects in the product/s at the time of delivery of the product/s and/or within 10 days from the date of delivery and the same product/s will be replaced in return of the defective product/s.
 - ❖ Replacement can be for the entire product/s or part/s of the product subject to availability of the same with the seller.

Following products shall not be eligible for return or replacement:

- Damages due to misuse of product by the buyer
- Any product that is returned without all original packaging and, and all other items originally included with the product/s delivered;
- Garments, which is 'made to order' on customer's request
- Clothes not used (other than for trial), altered, washed, soiled or damaged in any way.
- Original tags and packaging should be intact. For items that come in branded packaging, the box should be undamaged.
- 'Made to order' Inner wear, lingerie, socks and clothing freebies are not covered under the return policy.
- Damaged or defective clothing products are meanwhile covered by the 10 Day Replacement Guarantee.

If Offer Loja.com has suspicion or knowledge, that any of its buyers and sellers are involved in any activity that is intended to provide claims or information that is false, misleading or not genuine, then We may while reserving its rights to initiate civil and/or criminal proceedings against member may also at its sole discretion suspend, block, restrict, cancel the Display Name of such buyer and seller and /or disqualify that user and any related users from availing protection through this program.

INDEMNITY

You shall indemnify and hold harmless OFFER LOJA, its owner, licensee, affiliates, subsidiaries (as applicable) and their respective officers, directors, agents, and employees, from any claim or demand, or actions including reasonable attorneys' fees, made by any third party or penalty imposed due to or arising out of Your breach of this Terms of Use, privacy Policy and other Policies, or Your violation of any law, rules or regulations or the rights (including infringement of intellectual property rights) of a third party.

APPLICABLE LAW

Terms of Use shall be governed by and interpreted and construed in accordance with the laws of India. The place of jurisdiction shall be exclusively in karunagappally, Kerala, India

TRADEMARK, COPYRIGHT AND RESTRICTION

This site is controlled and operated by OFFER LOJA.COM and products are sold by us. All material on this site, including images, illustrations, audio clips, and video clips, are protected by copyrights, trademarks, and other intellectual property rights. Material on Website is solely for your personal, non-commercial use. You must not copy, reproduce, republish, upload, post, transmit or distribute such material in any way, including by email or other electronic means and whether directly or indirectly and you must not assist any other person to do so. Without the prior written consent of the owner, modification of the materials, use of the materials on any other website or networked computer environment or use of the materials for any purpose other than personal, non-commercial use is a violation of the copyrights, trademarks and other proprietary rights, and is prohibited. Any use for which you receive any remuneration, whether in money or otherwise, is a commercial use for the purposes of this clause.

TRADEMARK COMPLAINT

Offer Loja.com respects the intellectual property of others. In case you feel that Your Trademark has been infringed, you can write info@Offer Loja.com

PRODUCT DESCRIPTION

We do not warrant that Product description or other content of this Website is accurate, complete, reliable, current, or error-free and assumes no liability in this regard.

LIMITATION OF LIABILITY

In no event shall Offer Loja.com be liable for any special, incidental, indirect or consequential damages of any kind in connection with these terms of use, even if user has been informed in advance of the possibility of such damages.

CONTACT US

You can contact us via our 'Contact Us' page or send us a mail

- Product and Order related Queries can be sent at sales@Offer Loja.com
- Feedback and Complaints can also be sent at sales@Offer Loja.com

PROFANITY POLICY

Angel Bout prohibits the use of language that is racist, hateful, sexual or obscene in nature in a public area.

Violations of this policy may result in a range of actions, including:

- Limits placed on account privileges
- Account suspension.

RETURNS POLICY

Definition: 'Return' is defined as the action of giving back the item purchased by the Buyer on the Offer Loja.com website. Following situations may arise:

- Item was defective
- Item was damaged during the Shipping
- Products was / were missing

- Wrong item was sent by the Seller.

Return will result in refund of money in your bank account within 14 days from the receipt of returned items along with the bill issued.

Buyer need to raise the refund request within 10 days from the date of product delivery. Once Buyer has raised a return request by writing to us on mail with scanned copy of bill.

Please note after 10 days after the delivery of the product the return of item cannot be done.

Offer Loja.com Reserves the right to reject the claim of any Return Request as well as reject the return if the product on inspection does not meet our return policies.

In such an event the product would be returned back to the customer without any replacement.

SHIPPING POLICY

OFFER LOJA.COM ships all products via any reputed courier company. Product will be delivered within 3-8 working days. We will send you the Airway number/docket number through Mail.

PLEASE NOTE

- We are not responsible for any delay caused by any unforeseen and unavoidable time lags by the courier companies in delivering the parcels to the customer, or if the customer is not available at the time of delivery.
- If you wish to purchase multiple items and ship them to two or more different addresses, please place them as separate orders and provide the different shipping address.
- The courier will attempt delivery twice at your specified shipping address, before they inform us that your package is not deliverable.

INTERNATIONAL SHIPPING

Please note that all International shipping will be chargeable and the charges vary from country to country. In such case the shipping charges would be informed you prior to shipping and you have to pay the amount through website .If the shipping charges is not paid within 3 days after our notification, then we would cancel your order .

INTERNATIONAL CUSTOMS AND OTHER DUTIES

Please note that if there are any customs or duties applicable for the ordered items, it would be billed separately to the customer by the courier company at the time of delivery. The duties and taxes are not a part of the customer's payment made to us.

CUSTOMS CLEARANCE FOR INTERNATIONAL ORDERS

For some countries, Our Carrier will clear your parcel from the customs and duties, in such cases any additional taxes, import duties or customs charges levied in this process will be charged to you. You are liable to pay the carrier for those charges in such cases and only after the payment of the same the courier would be handed to you. So we recommend you to be aware of the laws and regulations governing the import of goods in the country where you want the items shipped.

REMOTE AREA SURCHARGE (RAS) FOR INTERNATIONAL ORDERS

According to the policies of the International carrier, an additional surcharge may be levied if the shipping address is defined by the carrier as a remote area. This Remote Area Surcharge (RAS) would not be charged at the time of placing the order. Instead, it would be informed to you before shipping the goods. In such case, you have to pay the surcharge through the website. If the surcharge is not paid within 3 days after our notification, then we would cancel your order.

